UNIVERSITY OF CALIFORNIA, MERCED
REQUEST FOR PROPOSAL

ISSUE DATE: September 28, 2012
RFP NO: UCM1030DG
DUE DATE: October 22, 2012
TIME: 4:00 p.m. (PT)

Proposals must be received by the due date and time to be considered.

All qualified, interested suppliers are invited to submit proposals for:

Reprographic Services
For Construction Projects
for

University of California, Merced
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1 RFP Purpose and Background

1.1 Organizational Context

1.1.1 University of California

Founded as the state’s first and only land grant institution in 1868, the University of California is a system of 10 campuses with approximately 180,000 undergraduate and graduate students. The official research arm of the State of California, UC has five medical schools, four law schools and the nation’s largest continuing education program. It also manages three national laboratories that are engaged in energy and environmental research and approximately 130,000 acres of natural habitat in California for research, teaching and outreach activities. The University’s fundamental mission is teaching, research and public service.

1.1.2 University of California, Merced

The University of California, Merced is the tenth campus of the University of California system. The UC Merced campus plays a pivotal role in providing educational opportunities to residents of California’s San Joaquin Valley and to students entering the UC system from throughout California and the country. The campus site is approximately four miles northeast of the city limits of Merced. At maturity, the University will serve more than 25,000 students, faculty, and staff.

The main Campus and neighboring planned community will be created utilizing the latest sustainable, environmentally-sensitive techniques. The goal for the university is to create an environment that is welcoming to students, reflects new technologies in building design and sets the standard for environmental stewardship and sustainability while providing a model for growth in the San Joaquin Valley.

1.2 RFP Purpose

The University of California, Merced (UC Merced) seeks a qualified supplier or suppliers with which to establish a long-term, cost effective, agreement for reprographic services. UC Merced requests your firm fixed pricing for a range of reprographic services which are outlined in this RFP.

Qualified suppliers are invited to submit proposals, based on the information provided in this RFP, to establish a business alliance with UC Merced which will maximize the resources of both organizations to most effectively meet the requirements of the Merced campus.

1.3 Initial Agreement Period

It is anticipated that the initial Contract term will be for a period of five (5) years. The University reserves the right and the Bidder agrees to allow the University the option to renew, at the University’s sole discretion, for up to two (2) additional one-year periods.
2 Instructions to Bidders

2.1 ISSUING OFFICE AND UNIVERSITY CONTACT

This RFP is being issued by the University Purchasing Department which is the only office authorized to change, modify, clarify, etc., the provisions of this RFP and to award any contract(s) resulting from the RFP.

The single point of contact for administrative and technical issues regarding this RFP is:

Denise Garcia  
Principal Buyer  
UC Merced  
1715 Canal St.  
Merced, CA  95340  

Phone: (209) 228-4085  
Fax:   (209) 228-2925  
E-mail: dgarcia@ucmerced.edu

2.2 SCHEDULE OF EVENTS

Release of RFP...............................................................………….....……………….September 28, 2012

Deadline for Questions regarding RFP..............................................................…...Noon, October 8, 2012

Proposal Due Date...............................................................………….....……....4:00pm, October 22, 2012

Anticipated Contract Commencement…………………………….……………………....December 15, 2012

Note: The above dates are subject to change at the option of the University.

2.3 PROPOSAL RECEIPT

Proposals are to be addressed and delivered as follows:

1 original and (3) hardcopies to:

Denise Garcia  
Principal Buyer  
UC Merced  
1715 Canal Street  
Merced, CA  95340  
Phone: (209) 228-4085

Proposals shall be in a sealed envelope marked:

Name of Bidder  
RFP Number UCM1030DG  
Date and Time Proposal Due

No telephone, email, or facsimile proposals will be considered. Proposals received after the time for closing will be returned to the bidder unopened.
2.4 BIDDER QUESTIONS

Bidders are expected to exercise their best professional independent judgment in analyzing the requirements of this RFP to ascertain whether additional clarification is necessary or desirable before responding. If there are any discrepancies in, or omissions to the RFP, or if there are any questions as to any information provided in the RFP or by any other source, a request must be submitted via email or fax for clarification, interpretation or correction by the date shown below. Such inquiries must be directed to the buyer listed below. The University may be unable to respond to inquiries received too close to the bid submission deadline to permit a timely and comprehensive reply to all prospective Bidders.

Questions regarding this RFP must be submitted using the provided “Bidder Inquiry Form” attached to this RFP document no later than Noon, October 8, 2012. Please submit via email (preferred) or fax to:

Denise Garcia
UC Merced Purchasing Department
Fax: (209) 228-2925
dgarcia@ucmerced.edu

2.5 RESTRICTION ON COMMUNICATIONS

Except for the designated contact(s) listed above, Bidders are not permitted to communicate with University staff regarding this solicitation during the period between the Request for Proposal issue date and the announcement of awards, except during:

- Oral presentations and site visits, if conducted.

If a Bidder is found to be in violation of this provision, the University reserves the right to reject the bid.

2.6 PROPOSAL FORMAT AND REQUIRED SUBMITTALS

Bidders are to provide a written proposal addressing the full scope specified by this RFP.

Proposals shall be submitted in the following format. Proposals in any other format will be considered informal and will be rejected. Conditional proposals will not be considered. An individual authorized to extend a formal proposal must sign all proposals. If the bidder fails to provide any of the following information, with the exception of the mandatory proposal certification, The University may, at its sole option, ask the bidder to provide the missing information or evaluate the proposal without the missing information.

Proposals must include all of the elements listed, be clearly indexed and assembled (in accordance with the numbers and order listed below) and reference the corresponding RFP Sections and paragraphs.

1. Table of Contents - Proposals must include a table of contents with page numbers covering all parts including exhibits and addenda, with sufficient detail to facilitate easy reference to all requested information.
2. Signed Proposal Certification - RFP Section 8.
3. Introduction and Management Overview - This section should present an introduction and general description of the company's background, nature of business activities, and experience
in providing the required products and related services. This section should also provide a statement of the Bidder's understanding of the major objectives of the solicitation and the Bidder's approach to fulfilling the University's requirements.

4. **Technical Response** as required by RFP Section 3. Please indicate your compliance with all specified requirements.

5. **Bidder Qualification Information and Completed Business Information Form** – RFP Section 4.

6. **Terms and Conditions Acceptance** - Indicate acceptance/compliance with all items in RFP Section 6.

7. **Bid Sheet/Cost Proposal** – RFP Section 7.

8. **Supplementary Information and Additional Comments** as desired

### 2.7 JOINT OR PARTNERING BIDS

A joint bid submitted by two or more Bidders proposing to participate jointly in performance of proposed work may be submitted, providing that to be considered responsive, any such joint bid must respond to all the requirements of this RFP. However, the University requires that one joint bidder be identified as the "Primary Bidder" who will assume primary responsibility for performance of all other joint Bidders. The Primary Bidder must identify themselves as such and submit the proposal under their company name and signature. If a contract is awarded in response to a joint bid, the Primary Bidder must execute the contract and the other Bidder(s) must verify in writing that the Primary Bidder is authorized to represent them in all matters relating to the contract. The University assumes no responsibility obligation for the division of orders or purchases among joint contractors.

### 2.8 RFP EXCEPTIONS

- **Technical Exceptions**: The Bidder shall clearly describe any and all deviations in its Proposal from the functional requirements stated in this RFP and also describe any Product enhancements that could be made by the Bidder to satisfy those requirements.

- **General Exceptions**: The Bidder shall also clearly state its objections, exceptions, or alternatives to the general (non-technical) requirements stated in this RFP. If the Bidder has no general exceptions to present, this fact should be stated in the Proposal.

- The University will not consider the submission of the Bidder's standard software license and maintenance agreements to be a presentation of exceptions. Every exception must be stated as such in the document mentioned above.

Bidders are cautioned that if the University is unwilling or unable to approve a request for exception to the RFP requirements and the Bidder does not withdraw the request, the proposal will be deemed to be non-responsive and ineligible for contract award.

### 2.9 PROPOSAL MODIFICATIONS OR WITHDRAWAL

No modification of submitted proposals will be permitted in any form. Any proposal may be withdrawn prior to the time set for the receipt of proposals. No proposal shall be withdrawn for a period of (90) ninety calendar days thereafter.
2.10 **BIDDER REPRESENTATION**

Each bidder, by submitting a proposal, represents that he/she has:
- Read and completely understands the RFP and associated documents.
- Based the proposal upon the requirements described in the RFP.

2.11 **SIMPLICITY OF PREPARATION**

Proposals should be prepared simply and economically, providing a straightforward, concise description of the Bidder’s capability to satisfy the requirements of the RFP. Emphasis should be on completeness and clarity of content. Special bindings, color displays, etc., are not desired. Promotional materials are especially discouraged.

2.12 **COMPLETE BIDS**

All bids must be full and complete at the time of bid opening.

2.13 **SPECIFICATIONS**

Bidders are expected to meet or exceed the specifications in their entirety. Each bid shall be in accordance with this specification. If products and/or services as bid do not comply with specifications as written, bidder shall attach to bid proposal a complete detailed itemization and explanation for each and every deviation or variation from these specifications. Absence of any such itemization and explanation shall be understood to mean that bidder proposed to meet all details of these specifications. Successful bidder (contractor) delivering products and/or services pursuant to these specifications shall guarantee that they meet specifications as set forth herein. If it is found that materials/equipment and/or services delivered do not meet requirements of this specification, the successful bidder shall be required to correct same at bidder’s own expense.

2.14 **AMENDMENTS TO RFP BEFORE DUE DATE**

No individual is authorized to amend any part of this bid in any respect, by an oral statement, or to make any representation of interpretation in conflict with provision of this RFP prior to the proposal submission date. However, if necessary, supplemental information in addenda form will be provided to all prospective Bidders who have received this RFP from The University Purchasing Department. Failure of any Bidder to receive such addenda shall not relieve the Bidder from any obligation under their bid as submitted. All addenda so issued shall become part of this RFP.

All quotes shall be based on F.O.B. Destination, freight prepaid and allowed. University shall not be responsible for paying freight charges.

2.15 **UNIVERSITY OF CALIFORNIA BUSINESS INFORMATION FORM**

All Bidders must complete the attached University of California Business Information Form and return it as part of the bid.
2.16 **FIRM PROPOSALS**

All Proposals shall be firm and fixed for 90 days following the deadline for RFP submissions, or until a contract is signed which establishes future pricing/discounts, whichever comes first. The Bidder warrants that the prices offered herein are equal to or lower than those offered for equivalent quantities of products or services to similar institutional accounts. If Bidder offers a general price reduction that lowers the cost for any product or service below the cost provided in a resulting contract, the Bidder shall offer the appropriate cost reductions to the University.
3 Specifications

3.1 General Requirements

Bidder must be able to provide services such as digital documentation, CDs, copy services, binding, various electronic services, plotting, scanning, and printing. Documents will vary but may include drawings, notes, files, blueprints, etc.

Bidders must also be able to distribute drawings and documentation related to bidding for construction or facilities projects to Contractors via hard copy, CD, or electronically.

General services required include the following:
- Digital Document Management
- Large Format Digital Printing and CAD Plotting Services
- Small Format Black and White Copying and Digital Output
- Archiving and Vectorization
- Color Services for Small Scale Copy Services, Photographic Copy Services, and Large Scale Color Plotting

3.2 Scope of Work

3.2.1 Electronic Services
- Burn CDs
- CD Archiving
- File Transfer
- Large Format Electronic Drawings
- Scans from Printed Documents to Raster and Vector Digital Formats
- Small Format Electronic Drawings
- Formatting Files to/from various digital formats
  o Digital setup for electronic files
- Upload and Index
  o Drawings
  o Specs
  o Black and White as well as Color Scan Drawings
  o Scan Specs
- Alteration of Digital File Size
- Alteration of Hard Copy Size
- Upload/Download/Convert Drawings and Specs to Electronic Document Management System
- Provide Electronic Plan Room to
  o Contractors
  o Design Professionals
  o Consultants
  o Public Agencies
  o UC Merced
  o Other Interested Parties
- List of potential projects available online and viewable to the public
- Upload site for transferring documents to the supplier from UC Merced
- Email confirmation of receipt of documents transferred from UC Merced
• Contractor Bid System
  o Invitation to bid software that allows perspective bidders to view bid documents with access control features
  o Ability to send invitations by fax and/or email via user-friendly environment
  o Distribute addendum or other documentation to the invitation
  o Ability to track receipt of emails and faxes with approximate times
  o Database containing customizable contact information for point and click distribution
  o All transactions recorded in database allowing customer to view historical data and to create reports showing responses from prospective bidders and “good faith” attempts to minority, women, and disadvantaged businesses.
  o Complete access control with multiple levels of access rights and password controls
  o 24/7 access to documents
  o Post full color or black & white documents of any size
  o 24 hour maximum response to new posting
  o User contact database containing contact information for all users of the system
  o On-line, real-time plan-holders list
  o Multiple orders placed on-line through one transaction
  o Full administration for the University
  o Tracking of previous orders with ability to create reports
  o Area to share frequently asked questions and information regarding documents
  o Ability to track on-line print orders and place dollar limits

3.2.2 Plotting
• Half Size Prints from Hard Copies
• Half Size Prints to Colored Paper from Hard Copies
• Full Color Plotting
• B&W Plotting
• Enlarge and Print
• Print on Multiple Paper Types and Surfaces
  o 20 lb bond
  o Presentation coated bond
  o Glossy presentation
  o Polyester film
• Reduce and Print

3.2.3 Scanning Services
• Color scanning, printing, and archive of digital content
• Images and plans to disc and electronic transfer in multiple digital formats including PDF, TIFF, GIF, JPEG, DXF, DWG, and other commonly used formats
• Text and specifications to disc and electronic transfer in secure and uneditable format such as PDF; document must be able to print, extract, and view separate sheets
• Text and specifications to disc and electronic transfer in OCR

3.2.4 Printing, Binding and Finishing
• Acetate Covers
• Vinyl
• Lamination
• Foam Core
• Machine Trim
3.2.5 Pick-up and Delivery Service
- Same day shipping from vendor location (tracking as required)
- 24 hour turn around for printing / copying as needed
- Rush print jobs to be picked up and delivered in one business day
- Should the University be responsible for any shipping charges under the agreement, the successful Supplier shall utilize University shipping contracts at the sole option of the University.

3.2.6 Account Management
- A local dedicated Account Executive must be available to coordinate and consult with University staff for the provision of all UC Merced requirements.

3.3 SPECIAL TERMS, CONDITIONS AND SERVICE REQUIREMENTS

3.3.1 Coordination of Activities
UC Merced staff will coordinate and issue release orders for services. The Supplier will coordinate the provision and delivery of services with UC Merced staff.

The Supplier will furnish all necessary labor, supervision, travel, tools, supplies, parts and materials to provide required services.

All services are to be performed in a manner that will not adversely affect timelines or time constraints on any project.

3.3.2 Warranties
Products/services furnished to UC Merced under any purchase agreement resulting from this RFP shall be covered by the most favorable warranties the Supplier gives to any customer for the same or substantially similar products or services, and the rights and remedies so provided are in addition to and do not limit any rights afforded to UC Merced by any other article in the agreement and any subsequent agreement. Such warranties shall be effective notwithstanding prior inspection and/or acceptance of the products or services by UC Merced.

Acceptance is contingent upon successful completion of all project specifications.

Specifically,
- All services, materials, or workmanship furnished by the Supplier shall be warranted to be of the highest quality.
• Supplier agrees to redo all work which fails or causes a failure or does not perform according to the University’s specifications, at no charge to the University.

3.4 PROPOSAL SUBMITTAL/NARRATIVE RESPONSE

3.4.1 Technical Proposals
Provide complete detailed information on how your firm would provide the requirements detailed in Section 3 of this RFP.

3.4.2 Service
Describe the process by which UC Merced can initiate requests, the length of time for processing and how the requests will be processed and managed. The Responder must have an established track record of highly reliable service and equipment with flexible and effective service options. The availability of different support options must be provided, including the following:
• Availability
• Number of Employees
• Location(s)
• Average Turn Time

3.4.3 Project Management
Describe the methodologies used to undertake projects from the point of receiving requirements through finished deliverables, including project management. Describe the policies and procedures that will be employed to ensure the timely completion of tasks in a quality fashion.

3.4.4 Reliability and Flexibility
We are seeking to select a supplier (or suppliers) who can provide the broadest possible range of reprographic services. The supplier should have an established track record of highly reliable, flexible and effective service options. Please provide information about your services that best exemplify these qualities.

3.4.5 Environmental Sustainability
UC Merced is committed to the sustainable use of energy and other scarce resources. Sustainable practices support ecological, human, and economic health and vitality. Sustainability presumes that resources are finite and should be used conservatively and wisely with a view to long-term priorities and consequences of the ways in which resources are used. Provide specifics for how your company responds to environmental sustainability criteria, e.g., via manufacturing processes, low energy consumption, recycling programs, etc.

3.4.6 Additional Information
• What is your proposed plan for managing the UC Merced account? Describe the roles and organization of a dedicated account support team.
• Describe your company’s policies for cancellations and changes, reimbursement/credit, and unsatisfactory product.
• Describe any standard value-added services you provide.
• What characteristics set your company apart? Describe unique examples of product, service or added value.
• What new technology and development does your company plan to utilize in the near future that would be advantageous to the University?
• Provide a list of 3 clients who are similar in size and function to the University. Please include contact names and telephone numbers.
4 Bidder Qualification

4.1 Qualifications of Bidders

The University believes that the Bidder's previous experience, financial capability, expertise of personnel, and related factors are important in assessing the Bidder's potential to successfully fulfill the requirements defined in this solicitation.

As we are seeking to select a supplier whose services we will use over a long period of time, during which both technology and services will evolve, it is important that the supplier show a demonstrated presence in the market and that they are continually improving their product and service offerings. Prospective bidders are to provide the following information and meet the University's minimum qualification standards in order to be considered for award. Please respond to each point below in your proposal noting the section and item number.

4.1.1 Bidders are to provide the following information about their company.
- Description, including a short history, business plan and services offered
- Years In Business
- Business Information Form (attached) must be completed.

4.1.3 Bidder must be able to demonstrate a record of past financial stability and positive indicators for future performance. Bidders are to submit an audited annual report or audit annual financial statement for the past year or tax returns for the most recent tax year. These documents can be marked “Confidential” and will not be shared with anyone.

4.1.4 Capability

All Bidders must be able to demonstrate the capability to provide the required services by possessing all necessary business and technological resources, including personnel, facilities, maintenance, support systems, organization structure, operation controls, management and quality control. Specifically, bidder must:
- Ensure that UC Merced is classified as a highest priority account
- Provide information about equipment that will be used to provide the services required by UC Merced. Information is to include makes and models, as well as maintenance records.
- Include the qualifications and experience of employees who will be providing services and products for UC Merced.

In addition to the foregoing information submitted by bidders, the University shall have the right to consider other verifiable information bearing on financial stability and strength, including other independent reports or publicly available data.

4.2 Post-Qualification and Supplier Site Visit

All Proposals submitted from Suppliers, who have not been pre-qualified, as a Supplier to the University will be subject to post-qualification. Qualified status is based on such factors as financial resources, past performance with the University of California, delivery capability, experience, organization, personnel, technical skills, operations controls, equipment, warehouse, facilities, quality control and other related factors which may be an indicator of a Supplier’s ability to perform.
5 Method of Award

5.1 Proposal Evaluation Method

Proposals will be evaluated using a two-step evaluation method. Proposals will be evaluated based on supplier qualification information provided in response to Section 4 of this RFP. Bidders that meet the University’s minimum qualification level will be further evaluated based on the criteria listed below.

Award shall be made to the responsive, responsible supplier whose proposal is determined to be the most advantageous to the University taking into consideration the evaluation factors set forth in the solicitation. The University will evaluate proposals based on the criteria set forth below and intends to award a contract based on the lowest cost-per-quality point as determined by the University. Proposals receiving less than 70% of the total quality points available will be considered non-responsive and eliminated from further consideration.

5.2 Evaluation Criteria

- Technical response to the specifications of this RFP
- Resources and Capabilities
- Account management
- Fit and flexibility
- Reliability, warranty and service commitments
- Environmental Sustainability

5.3 Bidder Reference Checks

The evaluation committee reserves the right to contact, interview and evaluate the Bidder’s references; contact any Bidder to clarify any response; contact and interview any current users of a Bidder’s services; solicit information from any available source concerning any aspect of a proposal; and seek and review any other information deemed pertinent to the evaluation process.

5.4 Finalist Selection

Bidders whose proposals are evaluated will be ranked in order of lowest cost per quality point to highest. If it is determined to be in the best interests of the University, bidders who have the most favorable scores may be identified as Finalists and invited to undergo further evaluation. Further evaluation may include bidder presentations and site visits at the option of the University. These presentations and/or site visits will be scheduled at mutually agreeable dates/times.

Finalists shall be awarded additional points based on the quality of their presentations/site-visits, etc. and how well their products and services as presented, will meet the University’s needs. These points will be factored into the existing cost-per-quality point score to produce the new lowest cost-per-quality point score.

Finalists may also be requested to submit a best and final cost proposal offer.
5.5 **CONTRACT AWARD IN BEST INTEREST**

The University reserves the right to accept or reject proposals on each item separately or as a whole, to reject any or all proposals without penalty, to split awards, make multiple awards or no award, to waive any informalities or irregularities therein, and to contract as the best interest of the University may require in order to put an agreement in place which best meets the needs of the University, as expressed in this RFP. The University reserves the right to negotiate the modification of proposed terms and conditions with the bidder offering the best value to the University, in conjunction with the award criteria contained herein, prior to the execution of a contract to ensure a satisfactory contract.
6 Terms and Conditions

6.1 APPENDIX “A”

The terms and conditions governing any contract resulting from this RFP shall be pursuant to those contained in this document as well as those contained in the “University of California Standard Terms and Conditions of Purchase Appendix “A”.

Supplier is to either accept University’s standard terms and conditions Appendix “A”, attached, or use existing terms approved by the University. If supplier desires the latter, the bid document should so indicate.

6.2 SUBCONTRACTORS

Contractor shall not be authorized to enter into sub-contracts without the expressed written approval of the UC Merced contract manager.

A. All service subcontractors shall:

- Be in the name of the Contractor
- Be assignable at University's option, to the University or the University's nominee
- Include a provision for cancellation thereof by University or Contractor upon not more than 30 days written notice and
- Require that all subcontractors provide proof of insurance and that said insurance shall include the same minimum types and amounts required herein from the Contractor except that subcontractor's insurance shall name both the Contractor and the Regents of the University of California as additional insured.

B. Contractor shall not enter into any contracts on behalf of the University which relate to or involve any of the following types of service:

- Any environmental consulting, abatement, testing or evaluation work
- Any removal, treatment or disposal of environmentally hazardous materials (except for minor quantities of hazardous materials commonly generated in office buildings of the size and character of the Building).
- Any architectural or other design services
- Any engineering services

6.3 UNIVERSITY OF CALIFORNIA EMPLOYEES

All proposals must indicate any/all known University of California employees and/or near relatives who hold a position in your organization or have been engaged as a consultant for your organization within the last two years. Also indicate any known University of California employees or near relatives that own or control more than a ten percent (10%) interest in your organization. If there are none, please make a statement to that effect.
6.4 CONFLICT OF INTEREST

- Supplier shall not hire any officer or employee of the University to perform any service covered by this agreement.

- Supplier affirms that to the best of his/her knowledge there exists no actual or potential conflict between Supplier’s family, business, or financial interest and the service provided under this agreement, and in the event of change in either private interests or service under this agreement, any question regarding possible conflict of interest which may arise as a result of such change will be raised with the University.

- Supplier shall not be in a reporting relationship to a University employee who is a near relative, nor shall the near relative be in a decision-making position with respect to the Supplier.

6.5 ETHICS

Supplier will exercise extreme care and due diligence to prevent any action or conditions which could result in conflict with the best interest of the University.

Throughout the term of any agreement resulting from the RFP, Supplier will not accept any employment or engage in any work which creates a conflict of interest with the University or in any way compromises the work to be performed under this RFP or any agreement resulting from this RFP. The supplier and its employees will not offer gifts, entertainment, payment, loans, or other gratuities or consideration to University employees, their families, other Suppliers, subcontractors, or other third (3rd) parties for the purpose of influencing such persons to act contrary to the University’s interest or for personal gain. The supplier will immediately notify the University of any and all such violations of this clause upon becoming aware of such violations.

6.6 UNIVERSITY’S RIGHT TO REJECT OR MODIFY

Selection of a proposal does not mean that all aspects of the proposal(s) are acceptable to the University. The University reserves the right to negotiate the modification of the proposal terms and conditions prior to the execution of a contract, to ensure a satisfactory procurement.

6.7 SUPPLEMENTAL TERMS AND CONDITIONS/MODIFICATIONS

Any supplemental terms or conditions, or modification or waiver of these terms and conditions must be in writing and signed by Supplier and University.

6.8 DISCLOSURE OF RECORDS

All bids, supporting materials, and related documentation will become the property of the University.

This RFP, together with copies of all documents pertaining to any award, if issued, shall be kept for a period of five years from date of contract expiration or termination and made part of a file or record which shall be open to public inspection. If the response contains any trade secrets that should not be
disclosed to the public or used by The University for any purpose other than evaluation of your approach, the top of each sheet of such information must be marked with the following legend:

“CONFIDENTIAL INFORMATION”

All information submitted as part of the bid must be open to public inspection (except items marked as trade secrets and considered trade secrets under the California Public Records Act) after the award has been made. Should a request be made of The University for information that has been designated as confidential by the bidder and on the basis of that designation, the University denies the request for information, the bidder may be responsible for all legal costs necessary to defend such action if the denial is challenged in a court of law.

6.9 FORM OF AGREEMENT

The contents of this RFP (including the attached appendices as appropriate), RFP Addenda, and the proposal document of the successful Supplier shall become contractual obligations as part of the Contract if acquisition action ensues. Failure of successful Supplier to accept these obligations in a contractual agreement shall result in cancellation of award. The University reserves the right to negotiate provisions in addition to those stipulated in this RFP or proposed by Supplier for the purpose of obtaining the best possible offer.

6.10 PERFORMANCE STANDARD

All work performed shall be first class in every respect and shall conform to the highest standards of the industry.

6.11 MARKETING REFERENCES

The successful bidder shall be prohibited from making any reference to University, in any literature, promotional material, brochures, or sales presentations without the express written consent of the University.

6.12 PROPRIETARY INFORMATION

Any restrictions on the use of data contained in a proposal must be clearly stated in the proposal itself. Proprietary information submitted in response to the Request For Proposal will be handled in accordance with applicable University of California procurement regulations and the Public Records Act. Data contained in the proposal, all documentation provided therein, and innovations developed as a result of these contractual services cannot be copyrighted or patented by suppliers. All data, documentation, and innovations become the property of the University.

6.13 INSURANCE REQUIREMENTS

Prior to the commencement of any work under this contract, the supplier shall provide evidence of current insurance pursuant to attached University of California Appendix A, Article 17.
6.14 **AUDIT REQUIREMENT**

Any agreement resulting from this RFP shall be subject to an examination and audit by the University and the State of California for a period of three (3) years after final payment. The examination and audit shall be confined to those matters connected with the performance of the agreement, including but not limited to the costs of administering the agreement.

6.15 **PROMPT PAYMENT DISCOUNTS AND INTEREST CHARGES FOR LATE PAYMENTS**

Prompt payments discounts will also be considered part of the award evaluation and supplier selection criteria. The University will take all reasonable action to ensure that all invoices, discounted or not, are paid promptly to Supplier without delay. However, in the event payment is delayed beyond the thirty (30) day period, the University will not authorize and will not accept late charges that are added to University accounts. This is especially so for invoices which are not submitted in the manner directed by the University’s Blanket Order Agreement issued as the contract for the agreement that results from this RFP.

6.16 **PRICE REASONABLENESS**

Bidder certifies that prices quoted in proposals submitted in response to this RFP are the lowest prices quoted to any other University, governmental agency, other educational customer or similar customer.

6.17 **TERMS INCLUDED AND ORDER OF PRECEDENCE**

In submitting a proposal in response to this RFP, Bidder acknowledges that this RFP, including all appendices and attachments, and including service, financial and program specifications and terms and conditions will be incorporated in its entirety in any award issued in response to this RFP. Other documents to be incorporated in the Agreement shall include the Bidder's entire proposal, including all brochures, attachments and supplementary information. However, in the event of any conflict between the RFP and the bid, the terms of this RFP shall control, and govern any matter set forth therein that is not explicitly modified, added or deleted by the provisions of the subsequent Agreement.

6.18 **UNIVERSITY’S RIGHT TO NEGOTIATE**

UC reserves the right to award all, part or none of the item(s) covered by this RFP and to contract as the best interests of the University may require. UC reserves the right to negotiate each and every aspect of any offer received in response to this RFP, and to reject or negotiate additional terms and conditions offered by the apparent successful Bidder prior to the execution of a contract. In addition, UC may require additional cost and pricing data or documentation prior to award of any contract in whole or in part which may result from this RFP. UC reserves the right to award a contract for all technical requirements to one Bidder, or to negotiate and award parts of the requirements to one or more Bidders, in any combination deemed to be in the best interests of the University. UC reserves the right to negotiate minor deviations from the prescribed terms, conditions and requirements with the selected Bidder.
6.19 **PRODUCT CERTIFICATION**

Bidder certifies and warrants that all products and services sold to UCM under any purchase agreement resulting from the RFP:

- Shall be of the highest quality
- Shall be provided to UCM in the required timeframe(s)

6.20 **WARRANTIES**

The Bidder agrees that any products and services furnished as a result of this RFP shall be covered by the most favorable warranties the supplier gives to any customer for the same or substantially similar products and services, and that the rights and remedies so provided are in addition to and do not limit any rights afforded to UC Merced by any other article in this agreement and any subsequent agreement. Such warranties will be effective notwithstanding prior inspection and/or acceptance of the products by UC Merced and in all cases commence upon acceptance of the products by UC Merced.

6.21 **TERMINATION OF AGREEMENT**

University may terminate the subsequent Agreement for cause or convenience, in whole or in part, at any time in accordance with the terms of Article 4 of the attached Appendix A. In the event of such termination, the University will provide a minimum of thirty (30) days prior written notice of the effective termination date.

Breach of Contract: If within ten (10) days of receipt of written notice to Supplier from the University of Supplier’s breach of any term and/or condition of the Agreement, Supplier fails to remedy said breach, the University may, with prior written notice, terminate the Agreement in whole or part at any time.
7 Cost Proposal

7.1 PROPOSAL CONTENT

Please provide a complete and concise proposal stating services and prices. Please be sure to include all information that is required by the RFP.

“Attachment 1” lists common items/services for which we require pricing. It is understood, however, that this list may not be a full representation of the services that may be available. Please provide pricing information for any missing services on additional sheets marked “Additional Services and Pricing”.

Provide the following pricing information:

- Itemized prices for items/services on Price Template “Attachment 1”. Please enter prices on this template.
- Provide pricing for any additional services that are required to complete the services specified on “Attachment 1”.
- Include pricing for any recurring charges or special charges that may apply to the required services specified by this RFP on “Attachment 1”.
- Include any/all delivery charges.
- The discount or other basis on which the prices were calculated for all products and services proposed.
- Attach additional sheets for “Additional Services and Pricing” if needed.
- Show any early/prompt payment discounts offered.
8 Bidder Certification/Signature Page

AUTHORIZED SIGNATURE: The proposal must be signed with the full name and address of the Bidder; if a co-partnership, by a member of the firm with the name and address of each member; if a corporation, by an authorized officer thereof in the corporate name.

Certificate of Current Cost or Pricing Data

This is to certify that to the best of my knowledge and belief the cost or pricing data submitted to the University of California in response to this Request for Proposal is accurate, complete and current as of the date of execution of this certificate. If any cost or price furnished is incomplete, inaccurate or not current as certified, resulting in an increase of any price, including profit or fee, then such price or cost shall be reduced accordingly and the University made whole retroactive to the commencement date of the contract that may result from this solicitation.

The below-named individual, submitting and signing this proposal, verifies that he/she is a duly authorized officer of the company, and that his/her signature attests that all items and conditions contained in this Request for Proposal, for Proposal number UCM1030DG University of California, Merced are understood and accepted.

_________________  ___________________________________
DATE     AUTHORIZED SIGNATURE

______________________________________
COMPANY NAME

______________________________________
ADDRESS

______________________________________
CITY/STATE/ZIP CODE

______________________________________
PRINT NAME OF AUTHORIZED SIGNATURE

______________________________________
TELEPHONE NO. WITH AREA CODE

As a supplier of goods and services to the University of California I/we certify that racially segregated facilities will not be maintained nor provided for employees at any establishment under my/our control, and that I/we adhere to the principals set forth in Executive Order 11246 and 11375, and undertake specifically to maintain employment policies and practices that affirmatively promote equality of opportunity for minority group persons and women, to take affirmative steps to hire and promote women, to take affirmative steps to hire and promote women and minority group persons at all job levels and in all aspects of employment, to communicate this policy in both English and Spanish to all persons concerned within the company, with outside recruiting services and the minority community at large to provide the University on request a breakdown of our total labor force by ethnic group, sex, and job category, and to discuss with the University our policies and practices relating to our affirmative action program.
9 Attachments

- Bidder Inquiry Form
- University of California Appendix “A” (Terms and Conditions for Purchase)
- Business Information Form
- “Attachment 1” Price Template