

UNIVERSITY OF CALIFORNIA

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SANTA BARBARA • SANTA CRUZ

UNIVERSITY OF CALIFORNIA, MERCED
5200 NORTH LAKE ROAD
MERCED, CALIFORNIA 95343
(209) 288-4400

November 25, 2013

TO: ALL BIDDERS

RE: UNIVERSITY OF CALIFORNIA, REQUEST FOR Proposal #UCM1071TT

Addendum "1" is hereby expressly incorporated and made part of the University of California, RFP #UCM1071TT.

ADDENDUM 1

A. Questions submitted by potential bidders and University response

1. Can we offer a pre-ordering option?

Answer: Yes, if you plan on providing a pre-ordering option include it in your proposal submittal.

2. Is it alright to offer a customer loyalty program for students? If they buy X number of items from us then the next item is free.

Answer: Yes, if you are going to offer a loyalty program include it in your proposal submittal.

3. We would like to provide our own POS system. Should we include this in the proposal?

Answer: Yes, include the details of your POS in the proposal. Note that the University will not integrate your POS system with our CatCard system, nor are you allowed to process transactions over our UC Merced network. Square and other mobile credit card processing devices are not permitted for use on campus. You will still have to process transactions through Viewpoint, provided by the campus, to process sales. The University reserves the right to approve or deny the use of the proposed POS.

4. Is there a way to see the tally of sales as they accumulate during the day?

Answer: No. A report of the day's sales is handed to the Supplier at the end of the meal service as part of, "checking out" each day, and emailed to the Supplier nightly.

All other specifications remain unchanged.

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